

# carenews

together we are transforming the future of health care

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“Toward our future priorities, we will continue to develop our care management program and expand into two new product categories—Medicaid and commercial.”

Good day!

A recurring theme in this message is the transformation of health care. The national Affordable Care Act was the impetus behind much of this change, and accountable care organizations (ACO) are the vehicle for maneuvering in this new environment of care.

It has been one year since we held the first Board meeting of our ACO—Integra Community Care Network, LLC—and I am very proud to say that we have made significant strides in our first year of operation. Like most new companies, Integra has identified areas for further work and development, but we are confident in the bold agenda we have charted for the next few years.

Among our year one accomplishments:

- We began this journey laying the foundation and fulfilling the stringent requirements to become a participant in the Medicare Shared Savings Program, still the only Rhode Island provider entity to do so! We were assigned 12,000 Medicare beneficiaries to care for under that program.
- We formed six new committees to oversee the work of Integra, and leadership staff, including Domenic Delmonico as executive director, James Fanale, MD as chief clinical officer and Jean Amaral as director of operations, were appointed.
- We partnered with Rhode Island Primary Care Physicians Corporation (RIPCPC), the state’s largest primary care organization, and that relationship has continued to develop with the roll out of EPIC through our new Community Connect Program.

## In this issue:



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- We began a care management program and have more than 200 patients now enrolled.
- We expanded our participating hospitals to now include South County and its employed physicians.
- We continued our exploration of new models of care between Integra and Blue Cross Blue Shield of Rhode Island (BCBSRI).
- And, as if this were not enough, we set the stage for next year by filing a grant application with the RI Foundation to develop a Medicaid Program and submitted an application with CMS to become a “Next Generation ACO.”

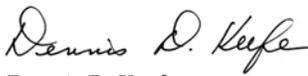
We are not stopping there. Toward our future priorities, we will continue to develop our care management program and expand into two new product categories—Medicaid and commercial. Accordingly, our work to enhance Integra’s capabilities to enable successful management of a Medicaid program will begin this fall. The Medicaid population, including those who are also covered by Medicare (known as duals), presents unique challenges. In particular, there is a significant prevalence of behavioral health conditions as well as the added socio-economic challenges. In response, we will need to adapt our care management program to address these considerations. We are also working with BCBSRI to secure an alternative payment and care arrangement for nearly 60,000 attributed members, beginning January 1. In addition, our work to expand and develop the relationship with RIPCPC will continue as will the optimization of the EPIC software and related data and reporting capabilities.

Indeed, the pace of change is breathtaking. As I said before, during these times of change, you can lead, follow or get out of the way. We choose to lead!

I am confident this transformational work has advantaged us in the marketplace by giving us the lead and the experience to function in the accountable care world.

Seize opportunity—and don’t forget to have a great week ahead!

Sincerely,



Dennis D. Keefe  
President and Chief Executive Officer



## Care New England central service technicians earn international certification

Six Care New England central service technicians have earned the Certified Registered Central Service Technician (CRCST) certification from the International Association of Health Care Central Service and Materiel Management (IAHCSCMM). The certification recognizes individuals who have demonstrated the experience, knowledge and skills necessary to provide competent services as a central service technician.



To achieve this certification, candidates must demonstrate skills through completion of hands-on work experience as well as successful completion of an examination developed to measure the understanding of general central services and infection prevention topics. Congratulations to Curtis Almeida, CPD tech, Women & Infants Hospital; Emilde Burgos, CS tech, Kent Hospital; Shane Czajkowski, CS tech, Kent Hospital; Robin Gay, CS tech, Women & Infants Hospital; Jennifer Tapley, CS tech, Women & Infants Hospital; and John Tullie, Jr. CS tech, Women & Infants Hospital.



## Butler researcher featured in *Providence Business News*

Last week's *Providence Business News* (PBN) featured Butler researcher Dr. Brandon Gaudiano in its weekly, "5 Questions With..." piece. Dr. Gaudiano, who recently edited *Incorporating Acceptance and Mindfulness into the Treatment of Psychosis*, a book examining the use of mindfulness in treating psychosis, talks to PBN about mindfulness, how he became interested in it, and its history as a therapy to treat psychotic disorders. "Psychosis is scary for the person experiencing it," said Dr. Gaudiano. "People initially try to cope by struggling with psychotic experiences or trying to avoid them altogether, but this just tends to make the symptoms worse in the long run. Mindfulness therapy teaches patients to be more open, aware, and accepting of these experiences and to learn to live with them peacefully, instead of against them." You can read Dr. Gaudiano's answers to the five questions posed here: <http://bit.ly/1MKHswl>.



## Governor Gina Raimondo signs executive order to establish a task force to address the epidemic of opioid overdoses in Rhode Island

State officials, treatment providers, members of the recovery community and law enforcement officers joined Governor Gina Raimondo at the signing of an executive order held at Anchor Recovery Community Center, the state's first recovery community operated by The Providence Center. The Overdose Prevention and Intervention Task Force seeks to address the leading cause of accidental deaths and the rising numbers of deaths from drug overdoses. Last year, Rhode Island recorded 239 deaths caused by drug overdose.



The Governor noted the work of treatment providers and the recovery community in building the foundation for the task force's work. "Because of the good work that you have done, we are starting in Rhode Island from a point of strength," Governor Raimondo said.

Among the initiatives currently in place to address opioid overdose is The Providence Center's AnchorED program. AnchorED connects individuals who have presented at the emergency room with an opioid overdose with recovery services. Prior to being released, a peer recovery coach from Anchor Recovery Community Center meets with the patient to introduce them to recovery supports and resources that will help keep them on the road to recovery. Recovery coaches play an important role in helping individuals avoid another overdose and encouraging them to stay engaged in treatment. Recovery coaches are on call on weekends at Kent, Memorial, Rhode Island, Miriam, Newport, Hasbro and Landmark hospitals.

Recovery Coach Roxxane Newman spoke of her own recovery journey and the need for improving the approach to treating addiction. As an overdose survivor, Newman knows how critical accessible, effective treatment programs are in saving lives. After her overdose in 2012, no one was there to direct her to treatment options.

"I can't tell you how critical that moment is when you wake up and have another chance," she said. "We don't know the day that someone will want to get into treatment, but we can prepare, first, by helping people survive, and by providing programs to maintain recovery."

The task force will begin its work this month to develop goals, metrics and objectives to reduce the number of overdose deaths. Associate Director of Anchor Recovery Community Centers Thomas Joyce was appointed to the task force.



## Bristol business owner raises \$17,000 for Program in Women's Oncology

Sarah Redman, owner of Hair, Heart & Soul in Bristol, recently presented a check for \$17,000 to the Program in Women's Oncology Social Work Department to help patients needing financial assistance during treatment for breast or gynecologic cancer.

Redman hosted an event, Positively Pink, in early June at Bristol's Mount Hope Farm and nearly 600 people attended. She is not a cancer survivor, but wanted to give back to the community. When she toured the Program in Women's Oncology and its new Infusion Center, she was very impressed and inspired.



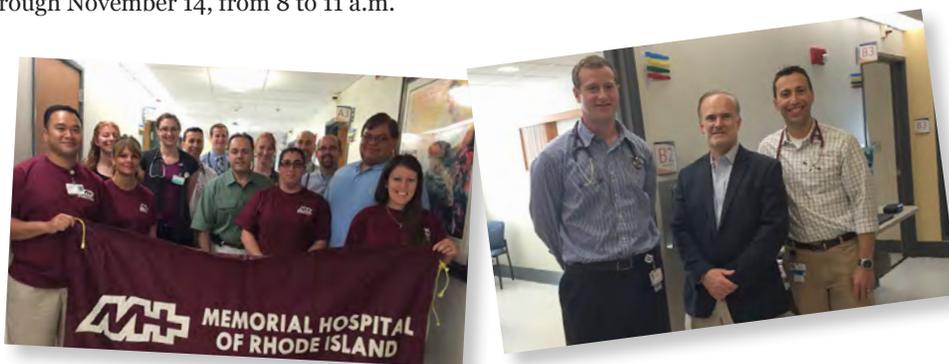
*Sarah Redman, sixth from left, organized a fundraiser in June to benefit the Program in Women's Oncology. The owner of Hair, Heart & Soul Salon in Bristol, Redman donated \$17,000 as a result. Pictured with her, from left, are: Megan Almeida, Ryan Fonseca, Maggie Almeida and Lisa Fonseca, all members of the volunteer committee that organized the event; Jennifer Gass, MD, co-director of the Breast Health Center; Skip Granai, MD, director of the Program in Women's Oncology; Andrea Cornelisse and Diane Thompson of the Program's Social Work Department; and volunteer Mary Lou Riker.*

## Affinity Orthopedics & Sports Medicine provides high school pre-participation exams event

For the past 25 years, Drs. Robert Shalvoy and Razib Khaund have been providing pre-participation exams for all athletes throughout Rhode Island and neighboring Massachusetts, and they continued this tradition at their new practice at Memorial Hospital. Affinity Orthopedics & Sports Medicine held their annual 2015-2016 Pre-Participation Medical Evaluations for high school athletes event on Saturday, August 1 at their facility at Memorial Hospital. Fifty-eight athletes were seen and obtained their physical examinations for the upcoming scholastic season.

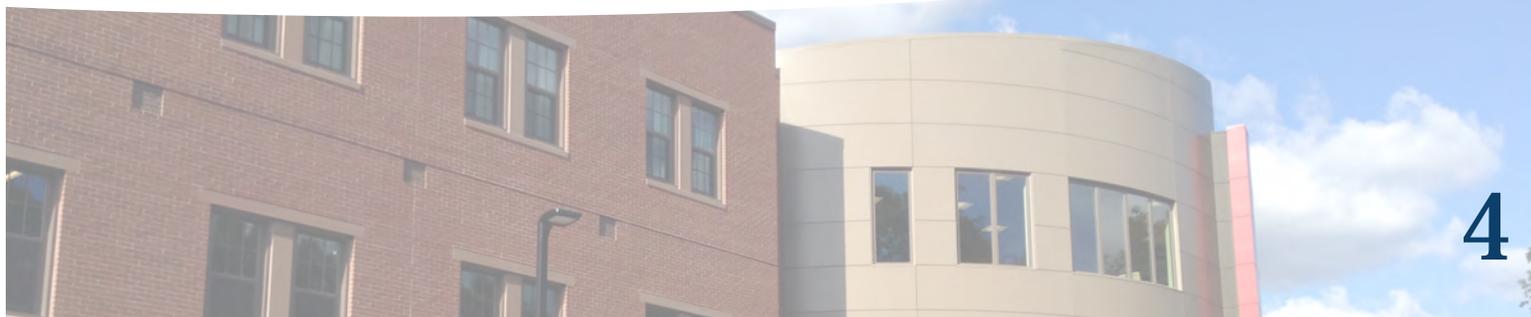
Affinity Orthopedics & Sports Medicine will also be providing high school injury and post-game injury clinics. The injury clinics are designed to accommodate those athletes injured in competitive play. They are committed to offering state-of-the-art evaluation and treatment with or without a previous appointment.

Monday clinics starts Monday, August 17, from 3 to 5 p.m. Saturday clinics are from September 12 through November 14, from 8 to 11 a.m.



*Left photo: Pictured left to right are John Misay, AOSM; Terri Louro-Gaspar, AOSM; Dr. Megan Geary, Internal Medicine, Lifespan; Dr. Delaney Conway, Internal Medicine, Lifespan; Dr. David Bica, Affinity Sports Medicine & East Greenwich Spine & Sport; Dr. Chris Lonagan, Family Medicine, Kent Hospital; Richard Peloquin, PA-C, AOSM; Dr. Karen Kimmel-Scott, Internal Medicine, Lifespan; Jennifer Gruslin, AOSM; Dr. Seth Clark, Internal Medicine, Lifespan; Dr. Jeff Feden, Emergency Medicine, Lifespan; Dr. Razib Khaund, Director of Sports Medicine, Care New England and Kelly Langie, AOSM.*

*Right photo: Pictured left to right Dr. Chris Lonagan, Family Medicine, Kent Hospital; Dr. Robert Shalvoy, executive chief, Orthopedics and Sports Medicine, CNE; and Dr. David Bica, Affinity Sports Medicine & East Greenwich Spine & Sport.*



## Kent Hospital is pleased to announce its third art exhibit

Kent's art exhibit features the artwork of Kent Hospital physician, David A. Lowe, MD, infectious disease specialist. Dr. Lowe, who has been an employee for the past 39 years, was honored recently at an art reception open house which took place at Kent Hospital.

Kent created this art gallery as an opportunity to highlight the rich talent of staff members. It is located in the first floor administration hallway. The public is invited to view the exhibit when visiting the hospital. Kent highlights staff's artwork in the gallery periodically, changing exhibits throughout the year. Artwork is submitted and judged by a review committee, and displayed works are available for purchase.



## National Night Out Community Block Party held

Annual National Night Out Community Block Party, coordinated by Progreso Latino, Inc., the Central Falls Police Department and the Central Falls Prevention Coalition was held on Tuesday, August 4 to provide services and health care information to hundreds in the local community. Memorial's nurses provided 35 free blood pressure screenings, and members of the local community were able to visit with Dr. Joseph Diaz, physician-in-chief, Department of Medicine and Drs. Carolina Fonseca-Valencia and Valeria Fabre, who all speak Spanish. *cne*



*Left photo: Pictured left to right, Carolina Fonseca Valencia, MD; Paola Richard, BSN, RN; Valeria Fabre, MD; Joseph Diaz, MD, physician-in-chief, Department of Medicine; and Mario Bueno, executive director, Progreso Latino, Inc.*

*Right photo: Paola Richard, BSN, RN, checks the blood pressure of URI student Mark David.*

