

Notice of Data Privacy Event

Care New England Health System (“CNE”) is providing notice on behalf of Women and Infants Hospital (“WIH”) regarding an event that may affect the confidentiality of a certain patient’s information. **Please note this event affected one patient only; this website notice is being provided as CNE and WIH do not have adequate contact information to notify the affected individual directly.** CNE and WIH is providing details of the event, our response, and steps the individual may take to better protect their information.

What Happened? WIH and CNE are committed to protecting the security and confidentiality of our patients’ information. On September 14, 2023 a WIH Hospital employee may have accessed a medical record of a patient without a business purpose. The access included one individual’s medical information. We discovered this on October 30, 2023.

What Information Was Involved. The disclosure included the name and procedural history of the individual. Our investigation determined that payment card information and Social Security number were not disclosed.

What We are Doing. We take this event very seriously and promptly launched an investigation into the activity and took appropriate disciplinary action against the employee who made the disclosure.

What The Affected Individual Can Do. Although WIH and CNE are not aware of any further misuse of the information, WIH and CNE encourages the individual to remain vigilant against incidents of identity theft and fraud, to review account statements and explanation of benefits forms, and monitor free credit reports for suspicious activity, and detect errors.

For More Information. If you believe you are the affected individual for whom we do not have adequate contact information, please call our CNE Compliance Services at 833-753-4934 x2, Monday through Friday, from 8:00 a.m. to 4:30 p.m. Eastern time or email cnecompliance@carene.org.