

Notice of Data Privacy Event

Care New England Health System (“CNE”) is providing notice on behalf of Kent Hospital (“Kent”) regarding an event that may affect the confidentiality of a certain patient’s information. **Please note this event affected one patient only; this website notice is being provided as CNE and Kent do not have adequate contact information to notify the affected individual directly.** CNE and Kent is providing details of the event, our response, and steps the individual may take to better protect their information.

What Happened? Kent and CNE are committed to protecting the security and confidentiality of our patients’ information. On March 10, 2023, a Kent Hospital employee disclosed a patient’s medical information to a third party not authorized to receive the medical information. The disclosure included one individual’s medical information. We discovered this on March 10, 2023.

What Information Was Involved. The disclosure included the name and diagnosis of the individual. Our investigation determined that payment card information and Social Security number were not disclosed.

What We are Doing. We take this event very seriously and promptly launched an investigation into the activity and took action appropriate disciplinary action against the employee who made the disclosure.

What The Affected Individual Can Do. Although Kent and CNE are not aware of any further misuse of the information, Kent and CNE encourages the individual to remain vigilant against incidents of identity theft and fraud, to review account statements and explanation of benefits forms, and monitor free credit reports for suspicious activity, and detect errors.

For More Information. If you believe you are the affected individual for whom we do not have adequate contact information, please call our CNE Compliance Services at 833-753-4934 x2, Monday through Friday, from 8:00 a.m. to 4:30 p.m. Eastern time or email cnecompliance@carene.org.