

Care New England



CARE + COMMUNITY

The impact of your support



I am proud to present Care & Community: The Impact of Your Support, a reflection of the transformative work we have been able to accomplish this year — thanks to your generous support.

Philanthropy is at the heart of our mission to deliver high-quality care, enhance community health, and advance medical research. Your contributions make a tangible difference in the lives of our patients and help us break new ground in improving health outcomes for everyone we serve.

This year, your support enabled us to expand critical services, improve access to care, and launch innovative initiatives that address the evolving health needs of our community. Whether through funding for life-saving equipment, supporting our compassionate care teams, or empowering groundbreaking research, your partnership has been instrumental in driving meaningful progress.

As you read this report, I hope you take pride in knowing that your commitment has made a lasting impact — one that is deeply felt across our healthcare system and in the lives of those we serve. Your partnership is essential in advancing our shared mission of improving health outcomes, and we are truly grateful for your continued support.

Thank you for being a vital part of this journey. Together, we are creating a healthier future for all.

Sincerely,

A handwritten signature in white ink, appearing to read "Michael Wagner", followed by a horizontal line.

Michael Wagner, MD, FACP

President and Chief Executive Officer

The power of philanthropy is evident in every area of Care New England. Thanks to donors like you, we are able to go beyond the standard of care to provide the highest level of service to those in need. Your commitment empowers us to address the most pressing health challenges and improve lives in meaningful ways.

Over the past year, support from our community has enabled us to complete three critical projects: the Brown University Labor and Delivery Center at Women & Infants Hospital and Kent Hospital's James E. Fanale, MD Acute Care for Elders (ACE) Unit, as well as the Butler Hospital 25-bed short stay unit. Across Care New England, philanthropic gifts are driving improvements that will elevate care for generations to come. Whether through direct donations, donor-advised funds, matching gifts, or legacy planning, your generosity enables us to address challenges with urgency and compassion.

Thank you again for your trust and partnership in our vital work.

With warm regards,

A handwritten signature in white ink, appearing to read "Jeffrey Cabral", followed by a horizontal line.

Jeffrey Cabral

Senior Vice President and Chief Philanthropy Officer



Care New England

Who we are:

Care New England Health System is a trusted, integrated health care organization that fuels the latest advances in medical research, attracts the nation's top specialty-trained doctors, hones renowned services and innovative programs, and engages in the important discussions people need to have about their health and end-of-life wishes. Care New England is helping to transform the future of health care, providing a leading voice in the ongoing effort to ensure the health of the individuals and communities we serve.

Mission:

To provide exceptional care with kindness and compassion.

Vision:

To lead the way in anticipating and meeting the needs of our patients, team members, and the communities we serve.

Values:

Accountability, Caring, and Teamwork (ACT)

BUTLER
HOSPITAL

 **integra**

 **KENT**
HOSPITAL

 **The Providence**
CENTER

 **VNA**
of Care New England

 **WOMEN**
& **INFANTS**

Legacy of Love – A Gift in Honor of Exceptional Care

Given in loving memory of her late husband, Jay, Mary Flynn's generous contribution is having a transformative impact on Butler Hospital's Memory and Aging



Commander John J. Flynn, USN

Program (MAP). Her thoughtful support has helped to fund the capital campaign to renovate the Weld Building, which is enhancing both the patient experience and the innovative Alzheimer's research underway at MAP. By honoring Jay's legacy, Mary's gift is advancing critical work that

benefits current and future patients, as well as the researchers dedicated to finding breakthroughs in the fight against Alzheimer's. Through her giving, Mary is helping to shape a brighter future for all those affected by this disease.

Commander Mary Taylor Flynn, NC, USN (ret) and Commander John J. Flynn, USN had a remarkable life together, filled with travel and adventure. But their world was forever changed when Jay began experiencing troubling memory issues. His decline was slow but inevitable, and despite being too advanced to participate in MAP's groundbreaking research, the couple found themselves under the care of MAP Founder, Dr. Stephen Salloway. The kindness and attentiveness of Dr. Salloway and his team during those challenging years deeply impressed Mary. "They always made us feel very special during what was such a tough time," she recalls. The compassionate care received by both her and Jay gave Mary the comfort and confidence that MAP's research was being conducted with genuine heart and purpose.

Motivated by a desire to pay forward the care she and Jay received, Mary chose to contribute to the Memory and Aging Program's Capital Campaign. Her generosity

was instrumental in building a state-of-the-art, expanded infusion suite. Inspired by the impact of her first donation, Mary made a second gift designated to constructing an advanced retinal imaging suite. This addition enhances the program's research capabilities and increases participation in clinical trials focused on finding treatments—and eventually cures—for Alzheimer's. "I know they are doing good work," she explains of the Memory and Aging program. "This is a physical, tangible resource that will help to advance research."

As MAP's research into Alzheimer's continues to progress, Mary's philanthropy is a testament to the impact of one grateful person's generosity. "Mary's contributions are a lasting legacy of love, not only for Jay but for those patients and their loved ones who are facing Alzheimer's," explains MAP Director, Dr. Edward Huey. "Her gifts are a beacon of hope for future generations and will allow us to accelerate our studies, develop new treatments, and offer new possibilities to families affected by this devastating disease."



Commander Mary Taylor Flynn, NC, USN (ret) and
Commander John J. Flynn, USN

Butler Hospital Celebrates Opening of New Short-Stay Unit

In June, Butler Hospital celebrated the opening of its new 25-bed short-stay unit, a transformative addition to the local healthcare landscape. This new unit marks a crucial step in addressing the growing demand for mental health and substance misuse treatment, alleviating the strain on emergency departments in hospitals throughout the region.

Our state-of-the-art short-stay unit is more than just a new facility – it is a lifeline for patients who need immediate access to care. By providing prompt evaluation and treatment, it helps ensure that individuals facing mental health and substance misuse challenges receive timely intervention, preventing unnecessary delays and reducing overcrowding in

emergency rooms. In a time when more people are seeking care, this new resource is helping meet an urgent need for accessible mental health services.

One of the new unit's standout features is its adaptability. Its flexible pod system allows for the accommodation of distinct patient populations, ensuring that the facility can adjust to meet a variety of needs. Whether providing isolation rooms, expanding adolescent beds, or serving various adult populations, the short-stay unit has been designed to maintain the highest standards of care while staying nimble and responsive to the community's needs.

The new unit was built due to the dedicated efforts of key policymakers at both the federal and state levels. U.S. Senators Jack Reed and Sheldon Whitehouse played an instrumental role in securing a \$4 million earmark through the Fiscal Year 2023 Appropriations law, ensuring that this project would come to life. On the state level, Governor Daniel McKee and the Rhode Island General Assembly allocated an additional \$8 million from the State Fiscal Recovery Fund (SFRF) in the 2023 budget, furthering the investment in this vital healthcare resource.

These significant contributions are helping to ensure that Rhode Islanders, especially those in urgent need of mental health and substance misuse services, can access care more quickly and efficiently. With these resources in place, Butler's new short-stay unit is now fully equipped to help patients begin their journey toward recovery.



Short-stay unit Community Room



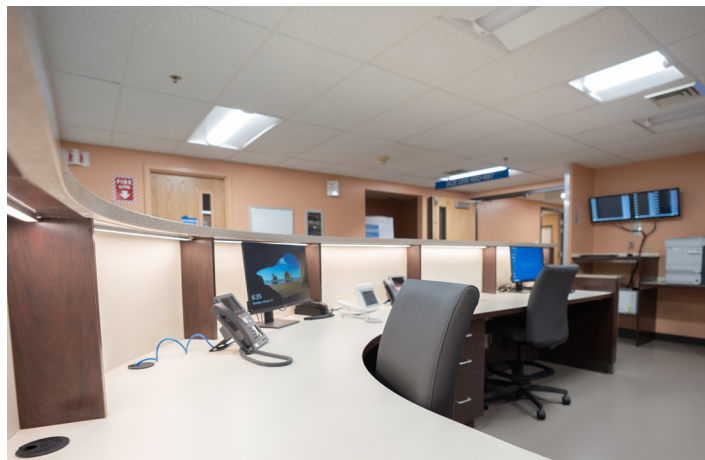
Left to Right: Kevin Baill, MD, Richard Leclerc, MSW, U.S. Senator Sheldon Whitehouse, Mary Marran, Peter Neronha, Michael Wagner, MD, James Botvin, U.S. Senator Jack Reed, Maribeth Williamson, Charles R. Reppucci, and RI State Representative David Bennett celebrate the opening of the new short-stay unit

As we all know, the path to long-term recovery begins with access to the right treatment at the right time and in the right place. Butler's new short-stay unit is helping to facilitate that process by providing patients with immediate care in a safe, supportive environment. This investment is an important part of our ongoing commitment to addressing mental health and substance misuse challenges across our community. As we continue to expand access to critical services, the success of this project stands as a shining example of what can be accomplished when we work together to put people first.

\$1.5 Million Capital Campaign Transforms Elder Care at Kent Hospital

We are proud to celebrate the successful completion of Kent Hospital's \$1.5 million capital campaign to fund the renovation of the James E. Fanale, MD Acute Care for Elders (ACE) Unit. This new and enhanced unit is a significant step toward improving healthcare for Rhode Island's aging population, which continues to grow rapidly. With more than 14% of the state's residents aged 65 and older, Kent Hospital has recognized the need to adapt and expand services to meet the complex needs of older adults and is the only dedicated age-friendly unit in the state.

A transformative \$1.5 million investment from Kent's dedicated community of supporters has funded critical upgrades such as anti-slip flooring, ADA-compliant bathrooms, state of the art nursing station and technology, Centreville Bank Community Room, and enhanced physical elements for patient safety. These changes create a supportive, age-friendly environment that helps patients and families navigate care with greater ease and comfort. This vital financial support honors the legacy of Dr. James Fanale, former Care New England President and CEO, who dedicated many years of his career towards caring for the geriatric population. The naming of this unit in his honor is a fitting tribute to his decades of service, vision, and impact.



New Nursing Station with enhanced technology in the James E. Fanale, MD ACE Unit

The enhanced physical space has allowed staff to fully execute a unique model of care designed for those aged 65+ and has delivered impressive results, including reduced hospital stays, fewer falls, and lower readmission rates – showing that specialized care can greatly improve the health and quality of life for this vulnerable group. The campaign's success ensures that Kent Hospital can continue its commitment to providing compassionate, innovative care in an age-friendly environment.



Left to Right: Deborah Fanale, Dr. James Fanale, Dr. Ana Tuya Fulton, and Dr. Paari Gopalakrishnan, Kent Hospital president, tour the renovated ACE Unit

Kent will continue to use our 4M approach—What Matters, Medications, Mentation, and Mobility—to ensure individualized, holistic care for each patient. These principles are being extended into the hospital's Emergency Department, making Kent the first Silver-Level 2 Geriatric Emergency Department in Rhode Island and paving the way for higher levels of accreditation.

We extend our sincere thanks to the myriad friends and supporters who helped make this vision a reality. Because of your generous investments, the James E. Fanale, MD Acute Care for Elders Unit will remain a model of excellence in age-friendly healthcare for generations to come, ensuring the best possible care for Rhode Island's older adults.

Community Support Drives Compassionate Care at the VNA of Care New England

At the VNA of Care New England, we are privileged to be a part of the lives of nearly 8,000 patients across Rhode Island every year. Our dedicated team of nurses, rehabilitation therapists, social workers, and home health aides care for patients in their homes—whether they are recovering from surgery, managing ongoing medical needs, striving for independence, or experiencing their final days. Through it all, we remain deeply committed to providing compassionate, high-quality care that meets the unique needs of every individual we serve.



Jane Pike-Benton, President of VNA of Care New England, greets a VNA client

This commitment would not be possible without the extraordinary generosity of our community. Each year, Annual Fund contributions play an essential role in enabling us to deliver care, expand our services, and adapt to the changing landscape of healthcare. This sustaining support is crucial in ensuring that we can meet both immediate healthcare needs and long-term goals. Recent donations have funded staff training and development, ensuring that our team is equipped with the most current knowledge and skills to provide the best care possible. Your investments are enhancing our patient's experiences and helping us remain on the cutting edge of healthcare innovation.

Every gift, regardless of size, strengthens our ability to respond quickly to urgent situations, enhance our facilities, and fund impactful programs that would not be possible without the generosity of donors like you. When you give to the VNA of Care New England, or any of Care New England's affiliates, you are doing more than just

advancing healthcare in Rhode Island – you are joining a community that is committed to making a meaningful difference in the lives of others. Your generosity allows us to deliver care with compassion, excellence, and innovation, and ensures that we can continue to meet the healthcare challenges of tomorrow. Thank you for your unwavering support.

Kent Hospital's Evening of Hope

In September, Kent Hospital friends and supporters gathered for Evening of Hope 2024: Celebrating our Nightingales, an inspiring event that honored the exceptional work of our compassionate and dedicated nursing staff. This heartwarming event was a remarkable success, raising crucial funds to establish the Kent Hospital Community Endowed Nursing Scholarship Fund and supporting the construction of a new simulation training lab for nurses on the Kent Hospital campus.

Evening of Hope underscored the importance of continued investment in the future of healthcare, ensuring that our nursing teams have the tools and training necessary to provide the highest quality of care. Kent Hospital President, Paari Gopalakrishnan, MD, MBA, reflects on event's success, "Philanthropy and relationship-building are at the heart of what we do. These remarkable outcomes show the power of community support and the lasting impact we can have together in improving healthcare for all."



Kent Foundation Board member, Michael McMahon, attends the Evening of Hope gala with his family

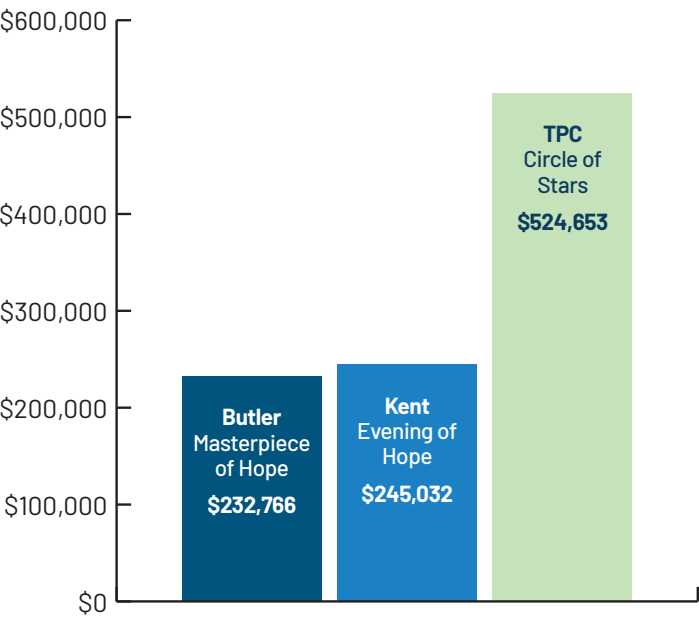
Circle of Stars

The Providence Center (TPC) recently hosted Circle of Stars, a memorable evening that brought together the organization’s dedicated friends and supporters to celebrate successes, introduce new programming, and raise crucial funds for TPC’s Children’s Care Fund. This year, we had the honor of recognizing TPC Board Chair and Care New England Board Member, James “Jim” Botvin, whose unwavering leadership has been essential to TPC’s growth and its recognition as a national leader in community health.

Jim Botvin has been a steadfast champion for The Providence Center for over 25 years. Throughout his tenure, Jim has played a pivotal role in many of TPC’s most important committees, guiding the organization with a rare blend of grace, humility, passion, and generosity. His leadership has been instrumental in overcoming challenges and seizing opportunities, and, together with his wife, Shelley, he has been a key figure in nearly every major fundraising initiative. Jim’s vision and dedication continue to improve the lives of countless Rhode Islanders who rely on TPC for critical support and services.

Across the Care New England network, our signature events unite longtime supporters and new partners in celebration of the significant impact Care New

Calendar Year 2024 Signature Event Revenue by Operating Unit Total: \$1,002,452



England affiliates make for all Rhode Islanders. Thanks to our generous supporters, our 2024 events all exceeded expectations, breaking records for raising critical funds, building awareness, and fostering deeper connections with the individuals and organizations that empower us to continue providing exceptional care and advancing our mission.



Mary Marran, Butler Hospital president, presents Circle of Stars honoree James Botvin with a piece of patient artwork.



Left to Right: Jeff Cascione, Navigant Credit Union and Greg Porcaro, Otrando, Porcaro, & Assoc. at Circle of Stars

Jillian Roy – Strengthening Community Impact at The Providence Center

After more than a decade of dedicated service to The Providence Center, Jillian Roy, MBA, MSN, RN, QMHP took the helm of the organization in October. Having joined the team in 2010 as a case manager in the Crisis Stabilization Unit, Jillian has impacted many areas of the organization on her way to becoming its President.

Over the years, Jillian has demonstrated unwavering commitment to the mission of The Providence Center, spearheading a variety of critical programs including an early elementary-age partial hospital program and expansion of peer-based services. Her background as a nurse and a leader in workforce development has informed her approach, which is

secured over \$3.5 million in grant and contract revenue to fund new, innovative programs. She also played a leading role in TPC becoming a Certified Community Behavioral Health Clinic, a specially designated clinic that provides a comprehensive range of mental health and substance use services. During this time, the center has lengthened its business hours and expanded crisis services.

“What drives me every day is the opportunity to make a meaningful difference in the lives of those struggling with mental health challenges. I am motivated by the belief that everyone deserves access to compassionate care and understanding. Together we can help individuals reclaim their lives

and find hope in their journey towards mental wellness,” Jillian shared, emphasizing her deep passion for supporting those in need.

A major priority for Jillian is to restore community engagement, something that became more difficult during the pandemic but is essential for the center’s future. She believes that outreach and connection to the community are at the heart of the center’s success, and she is committed to revitalizing these efforts moving forward.

“Support from our donors is crucial in providing resources and creating safe spaces for individuals to thrive,” Jillian

grounded in compassion and understanding. She played a key role in the creation of career ladders for staff, ensuring opportunities for education, training, and advancement. This vision has strengthened the organization and improved the quality of care for the many Rhode Islanders who rely on TPC’s services.

As president, Jillian now oversees a variety of vital initiatives that ensure the continued success and expansion of The Providence Center’s impact in the community. Under her leadership, the organization

added. “Every gift makes a difference. Your contribution is more than a donation; it’s a lifeline for individuals facing mental health challenges.”

Thanks to the unwavering support of donors like you, The Providence Center continues to thrive under Jillian’s leadership. Her heartfelt commitment to helping individuals overcome the challenges of mental health and addiction recovery drives her to ensure that The Providence Center remains a beacon of hope for Rhode Islanders in need.



James Botvin and Jillian Roy, TPC president, at Circle of Stars

Planned Giving: Building a Stronger Tomorrow

Women & Infants Hospital is incredibly fortunate to have had visionary leaders who not only shaped the course of our hospital's success but who continue to make a profound impact long after their tenure. One such leader is Constance A. Howes, FACHE, Esq, former president and chief executive officer, whose thoughtful planned gift is helping to propel the hospital's research efforts into an exciting new era of medical advancement.

Throughout her tenure, Connie demonstrated a commitment to excellence, compassion, and innovation. Under her leadership, Women & Infants grew into the trusted, cutting-edge institution it is today. Her impact was not just seen in day-to-day operations but in strategic initiatives that paved the way for a brighter future for our patients, staff, and

researchers by funding innovative projects with the potential to drive meaningful advances in women's health and gender-based research. Established in 2014 with the generous contributions of over 150 donors, the fund focuses on providing critical resources to emerging scholars, enabling them to pursue novel research ideas that can have significant translational impact.

This support plays a crucial role in attracting and retaining talented early-career researchers, offering them the financial backing and opportunities to make important strides in their fields. By empowering these up-and-coming scholars, the fund helps foster a new generation of leaders in women's health research. To date, the fund has supported 18 groundbreaking projects, ranging from studies on pre-eclampsia to



I contribute because having seed money for early researchers helps to attract and retain bright providers who will uncover new discoveries, and will hopefully lead to more funding for breakthrough research. I am proud to support Women & Infants' mission of teaching, research, and caring for families.

— Connie Howes

community. Connie has further solidified her legacy with her generous planned gift to the Constance A. Howes Women's Health Innovation Research Fund, ensuring that the work she championed will continue to thrive for generations to come.

Research is the backbone of medical innovation, and the funding provided by Connie's planned gift will directly contribute to groundbreaking discoveries that will save lives and improve the quality of life for countless individuals. In doing so, this planned gift will provide the critical resources needed to fund pioneering clinical trials and improve healthcare outcomes across the board.

The Constance A. Howes Women's Health Innovation Research Fund is dedicated to supporting early-career

addressing health disparities in prenatal genetics and advancing ovarian cancer therapy. Through its continued investment in early-career researchers, the fund ensures that the future of women's health research remains vibrant and innovative.

The significance of Connie's gift cannot be overstated. It is a reminder of the powerful impact that planned giving can have on organizations like ours. Planned gifts allow donors to make a lasting difference by ensuring the continuity of vital programs, research, and patient care. By supporting our hospital's future in such a meaningful way, Connie has set an example for others who want to leave a lasting legacy and make a real difference in the lives of others.

Advancing Maternal Health Equity with the CVS Health Foundation

Women & Infants Hospital (W&I) plays a critical role in maternal care, handling over 80% of Rhode Island's births. However, like many hospitals nationwide, racial and ethnic disparities persist, with Black and Latinx patients facing higher rates of severe maternal morbidity and infant mortality.

In response, W&I is collaborating with the CVS Health Foundation in a groundbreaking two-year initiative to tackle these disparities and advance maternal health equity. Through their generous \$1 million gift, the Foundation is helping create a model of care aimed at improving health outcomes and reducing racial disparities.

This collaboration focuses on three key areas: postpartum hypertension, expanding access to care through mobile services, and addressing bias and discrimination in healthcare. The goal is to create sustainable improvements for underserved populations, with data-driven strategies.



Community Mobile Health Clinic, supported by the CVS Health Foundation

Expanding Remote Blood Pressure Monitoring and Care Coordination

W&I's remote monitoring program for postpartum hypertension has already enrolled over 2,400 patients, with more than 50% from Black and Latinx communities. Early results show a 50% reduction in hypertension-related readmissions. With support from the CVS Health Foundation, the program will expand to improve care access for more patients and continue addressing racial inequity.

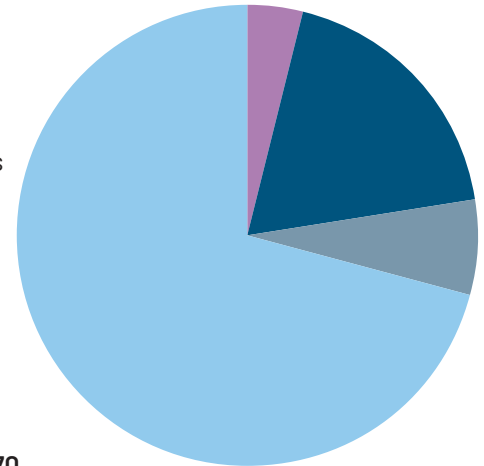
Mobile Postpartum Support Program

W&I is launching a Mobile Postpartum Support Program, using a medically equipped van staffed by a Nurse Practitioner and Community Health Worker

Care New England Fiscal Year 2024 Grant Revenue by Impact Area



Total: \$7,725,870



to deliver care to underserved communities. This initiative will deliver medical care and social service support to patients facing access barriers like a lack of transportation or busy schedules. Initially focusing on hypertension screenings, the program will expand to include postpartum depression screening, lactation support, and family planning. The CVS Health Foundation's support was crucial in making this program possible.

Reducing Bias and Discrimination in Maternity Care

In partnership with the Irth App by Narrative Nation, Inc., W&I is addressing implicit bias in maternity services by listening to patients of color who provide feedback on their experiences with healthcare providers on the platform. The app collects patient responses and organizes them into themes, turning the data into actionable insights that can guide improvements within hospitals and healthcare systems.

W&I is leveraging this feedback to drive tangible changes. After receiving the curated data and action items, W&I's implementation team will address concerns and assess progress with the goal of earning a higher rating on the app, reflecting improved care for Black and Latinx patients.

Together with the CVS Health Foundation, W&I is inspiring change in maternal healthcare, reducing bias, and enhancing care. By empowering patients as change agents, this initiative is ultimately making healthcare more equitable and responsive to community needs.



Care New England

Join us in making a difference

Contribute to the CNE affiliates you believe in or specific programs that have helped you, a family member or friend.

Make your gift today by scanning the QR code, or go to:
www.carenewengland.org/ways-to-give

