

Notice of Data Privacy Event

Care New England Health System (“CNE”) is providing notice on behalf of Butler Hospital (“BH”) regarding an event that may affect the confidentiality of a certain patient’s information. **Please note this event affected one patient only; this website notice is being provided as CNE and BH do not have adequate contact information to notify the affected individual directly.** CNE and BH is providing details of the event, our response, and steps the individual may take to better protect their information.

What Happened? BH and CNE are committed to protecting the security and confidentiality of our patients’ information. On October 10, 2024, a BH Hospital employee disclosed hospitalization information without authorization. The disclosure included one individual only. We discovered this on October 16, 2024.

What Information Was Involved. The disclosure included the limited information regarding the hospitalization of the individual. Our investigation determined that payment card information and Social Security number were not disclosed.

What We are Doing. We take this event very seriously and promptly launched an investigation into the activity and took appropriate steps to re-train employees.

What The Affected Individual Can Do. Although BH and CNE are not aware of any further misuse of the information, BH and CNE encourages the individual to remain vigilant against incidents of identity theft and fraud, to review account statements and explanation of benefits forms, and monitor free credit reports for suspicious activity, and detect errors.

For More Information. If you believe you are the affected individual for whom we do not have adequate contact information, please call our CNE Compliance Services at 833-753-4934 x3, Monday through Friday, from 8:00 a.m. to 4:30 p.m. Eastern time or email cnecompliance@carene.org.