Good afternoon,

It’s hard to believe that we are less than two weeks away from Thanksgiving. From there, we all know the race is on to the end of the year!

That said, we need to make sure this time of year is one in which we all pause to reflect on those things that are important and have special meaning to us - our families, friends, health, and whatever else you hold close.

It’s in this tradition that later this week and in the coming weeks, we will be launching a series of patient testimonial ads highlighting individuals who have overcome significant odds with the help and support of our Care New England programs, services, and health care providers.

You will hear about Robin, Gardenia, and Vivian, three strong women who have been through a lot.

I have included the first three ads here so you can get a sneak peek at what we have in store. Please click on each photo to view.

continued >
I am certain you will also see them in the local papers and across social media throughout the next month or so.

These are the types of stories we need to be telling - highlighting great care, outcomes, and helping people get back to doing what is most important to them - living healthy, productive, and rich lives!

Going forward, we will be developing more ads like this highlighting other testimonials from across all of our operating units.

Focusing on storytelling and helping others connect with us on a personal and real level conveys who we are, what we do, and our level of expertise in some of life’s most important and challenging moments.

While you take a moment to review these stories, I also hope you will take a moment to consider what is important to you and what you are most grateful for this time of year.

I would encourage you to send along your thoughts and reflections to marketing@carene.org and we will try to incorporate them in in the coming weeks.

Thank you!
Have a great week.

Sincerely,

James E. Fanale, MD
President and Chief Executive Officer

James E. Fanale, MD, receives the Benjamin R. Sturges Distinguished Service Award

James E. Fanale, MD, president and chief executive officer for Care New England, was recently awarded the Benjamin R. Sturges Distinguished Service Award from the Hospital Association of Rhode Island (HARI). The award honors and recognizes individuals who have made significant contributions to the improvement of health and hospital care in Rhode Island.

HARI recently hosted its 87th annual meeting at the Crowne Plaza in Warwick, where Dr. Fanale was recognized for developing the Integra Accountable Care Organization, (ACO), including the establishment of Integra as a Medicaid Accountable Entity (AE), serving more than 140,000 individuals and achieving one of the highest quality ratings awarded by the Centers for Medicare and Medicaid Services (CMS).

HARI was founded over a half century ago and is a statewide trade organization that assists member hospitals in effectively meeting the health care needs of Rhode Island, through advocacy, representation, education, and services. Dr. Fanale works collaboratively with HARI to improve the quality of care delivered to Rhode Islanders, and to address issues threatening access to health care.
Important message from the CNE Marketing and PR Department:
In an effort to further improve our internal communications, the Marketing and PR Department is conducting a brief survey for all Care New England staff.

We would appreciate your input as we work towards improving ways in which we deliver and distribute communication to you as a valued CNE employee.

The survey should only take 5 minutes and your responses will remain completely anonymous. Once we have received your feedback by Thursday, Nov. 21, we will work to incorporate your suggestions into our communications moving forward. Please click here to take the survey.

If you have any comments or suggestions, please email us at marketing@carene.org.

Mayor Allan Fung celebrates the grand opening of ProMail’s new location
On Thursday, Nov. 14, employees from Care New England, The Providence Center (TPC), and ProMail officially celebrated ProMail’s grand opening with a ribbon-cutting ceremony, at its new location, 50 Sharpe Drive in Cranston.

During the grand opening, ProMail and the CNE print shop held an open house for colleagues and customers to tour the facility, enjoy light refreshments, and meet the staff.

Annual system-wide mandatory flu shot reminder
Flu shot clinics will run through Friday, Nov. 22. For a complete schedule and more information visit the Human Resources section of Carenet here. If you receive it elsewhere, please be sure to obtain a copy of the record. You must also submit your documentation to be in compliance by Sunday, Dec. 1, 2019.

Open Enrollment
Open Enrollment for benefits offered through Care New England will continue through Monday, Nov. 25. As a reminder, Open Enrollment is the one time during the plan year that employees are able to enroll, drop, or make changes to their benefits for the plan year.

Employees can use their computer at work or at home to visit the enrollment website carenewengland.bswift.com to review and make changes to their benefit plans for the 2020 plan year. Your username is your employee ID number and your password is the last four digits of your social security number.

Members of the iCare Benefits Team will be available to answer your questions at (401) 680-4400, option 2 (or ext. 12273) from 7:30 a.m. to 4:30 p.m. during the Open Enrollment period, or you can send questions via email to iCare@carene.org.
Once again, Care New England is collecting non-perishable donations for its annual “Thanks for Giving” food drive. Like last year, The Westbay Community Action group will be the recipient of these donations for its food pantry. Collections will be gladly accepted until Friday, Nov. 29.

Donation boxes can be found at the following locations below:

- Business offices at Kent and Women & Infants hospitals
- The staff break room at Butler Hospital, Blumer building
- All HIM departments at Kent, Women & Infants, and Butler hospitals (W & I: Main Medical Records department; Butler and Kent: Medical Record Departments Patient Access Departments:
  - Kent: Testing and Admitting break room, Emergency department Testing and Admitting Center office, and Imaging Center registration desk;
  - W&I: Emergency Department and Main Patient Registration in the main lobby
  - Registration offices at all operating units

Winter Wonderland
Saturday, Dec. 7 | 10 a.m. to 1 p.m. | South Pavilion Auditoriums

Join us on Saturday, Dec. 7 from 10 a.m. to 1 p.m. for the first Winter Wonderland event hosted by Women & Infants. The event will include family fun activities such as pictures with Santa, ornament making, cookie decorating, and a holiday movie. We’ll also have a reindeer food station, holidays around the world displays, refreshments, raffles, and a free gift for every child!

Bring your families, your friends, and your co-workers! We will also have plenty of free parking.

Volunteers are need and will be scheduled in two hour blocks from 8 to 10 a.m., 10 a.m. to 12 noon, and 12 noon to 2 p.m. If you are interested in volunteering, please email CJohnk@carene.org.

Schwartz Center Rounds: “Who decides for those who cannot?”
Tuesday, Dec. 3 | 12 noon | Doctors’ Auditoriums A and B

All caregivers are welcome to the next Schwartz Center Rounds™ at Kent Hospital, “Who decides for those who cannot?” Learning objectives are: 1.) Describe the social, emotional, ethical, and personal issues that arise during the care of patients; 2.) Demonstrate enhanced communication with patients, family members, and colleagues; 3.) Value opportunities to explore and understand multiple perspectives across disciplines. 4.) Value opportunities to provide and receive support from other members of our health care community; 5.) Model for learners behaviors of nonjudgmental listening and respect. A light lunch will be served. Continuing education credits are available.